

THURSDAY, AUGUST 9, 2018

8:15 to 8:45 AM	Registration and Breakfast Vendor Tables Basket Raffles					
9:00 to 9:30 AM	Conference Welcome - Sunny Shaw, Housing Alliance and Community Partnerships					
9:30 to 11:45 AM	General Session - Keynote: Josh Dye, Convene, LLC					
12:00 to 1:45 PM	Business Lunch and Awards Ceremony					
	Palo Verde I	Palo Verde II	Ballroom C	Wildfire Room	Raven Room	Canyon Room
2:00 to 3:15 PM	Authentic Persuasion Josh Dye	Can't Afford the Rent - Can't Afford to Move Ra'chel'ni Mar'Na, Jackie Taylor, Sunny Shaw	PIC NG Patrick Evans Patricia Soler	UPCS-V Luis Casillas Jody Moses	Lessons Learned from Social Impact Bond Process Terrance Cheung, Matt Pate, Wendy Peterson	AHADA Board Meeting
3:15 to 3:30 PM	BREAK					
3:30 to 4:45 PM	Felony Unfriendly Josh Dye	Service Animals and Other Fair Housing Requirements Andrea Alicoate Kelly Gregan	Book Rich Environment Amy Jacobson Mary Sagar	RAD from a Local Perspective Gloria Muñoz, Angela Duncan, Zach Johnson	AHCCCS Complete Care Josh Crites, Dana Hearn	Get SMART: Developing a First Class Training Program Pat Arnadi
5:00 to 8:00 PM	*** NETWORKING SOCIAL EVENT: LIVE BAND FOOD RAFFLES ***					

FRIDAY, AUGUST 10, 2018

8:15 to 8:45 AM	Breakfast Vendor Tables Basket Raffles					
9:00 to 10:15 AM	Time Management Bob Caldwell	Innovative Approaches to Job Creation Using Federal Dollars Alan Beveridge	Contracting Administration of the HCV Program Titus Mathew Cindy Stotler	RAD 101 Holly Knight Catalina Vielma	NAHRO Certification Exams Sunny Shaw	Innovating from Within Pat Arnadi
10:30 to 11:45 AM	Dealing with Difficult People Bob Caldwell	Putting the Participation in Your Citizen Participation Plan Lindsey Balinkie	Being Proactive When Opening the Wait List Mary Brandon	RAD: PBV vs PBRA Holly Knight Catalina Vielma	NAHRO Certification Exams Sunny Shaw	Keeping Up the Energy: Working with Long Term Staff Pat Arnadi
12:00 to 1:00 PM	Lunch Basket Raffles					
1:15 to 2:30 PM	Public Speaking with Confidence Pt 1 Beth Chepelsky	Homes for Owner Occupants Marcos Morales Maximo Cabellos	Smoke-Free Housing Enforcement Denise Holliday	RAD Lessons Learned Holly Knight Catalina Vielma	Emphasys Roundtable Kevin Pike	Preparing for the Marathon: Motivating Staff for the Long Run Pat Arnadi
2:30 to 2:45 PM	BREAK					
2:45 to 4:00 PM	Public Speaking with Confidence Pt 2 Beth Chepelsky	Fair Housing for Maintenance Dennis Newburn	Mock Informal Hearing Kurt Aldinger, Jane Wittman, Dione Paul	Expanding Affordable Housing Holly Knight Catalina Vielma	Partnerships and Opportunities for Homeless Programs Jodie Earll-Barnes	Customer Service: Getting Beyond the Cliches Pat Arnadi