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## President's Message



**Elizabeth Morales**

Dear Fellow NAHRO Members:

It is spring and things are coming back to life. One of those things is housing and community development! With the recent stimulus package we are benefactors of new and increased funding for many of our programs. I recently attended the Annual NAHRO Legislative Conference in Washington DC, along with several other Arizona delegates, and found a renewed energy by NAHRO members around the country. You will find my report on this "adventure" elsewhere in this newsletter. We developed a legislative priorities paper in cooperation with Arizona Housing Directors Association (AHADA) which is available on the AZ NAHRO website at [aznahro.org/legislative\\_paper.htm](http://aznahro.org/legislative_paper.htm).

I am proud to share with you the exciting training opportunities that are happening here in Arizona. Arizona NAHRO has partnered with National NAHRO Professional Development and ASU Stardust Center to establish a NAHRO Training Center here in Arizona. This training center offers professional development seminars that were previously offered in other states. This will provide a tremendous cost savings to Arizona housing and community development agencies. It is also a great way to network with attendees from other states. The Committee VP's of the Arizona chapter of NAHRO have been busy offering various trainings since January. In the next two months alone there will be four trainings. You will find more information on them in this newsletter.

Finally, I want to tease you with some information about our Summer Conference, more details are in this issue too. We moved the conference to August 11<sup>th</sup> and 12<sup>th</sup> and it will be held at an amazing hotel and spa. We are bringing quality speakers and sessions, which I am confident you will benefit immensely from. I hope you sense the excitement that is coming!

Thank you for being part of this great Arizona NAHRO association!

*Elizabeth Morales*  
Chapter President

### Executive Board

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To apply or renew your membership electronically you may go to [http://aznahro.org/join\\_nahro.htm](http://aznahro.org/join_nahro.htm)



### 2009 Legislative Conference

Liz Morales, Chapter President

Arizona delegates attended an energetic legislative conference March 16-18<sup>th</sup>. There was information ranging from federal budget updates to HUD staff discussing program and policy changes to political discussions and, of course, hearing from the new HUD Secretary Shawn Donovan. The highlight of the conference was meeting with our congressional delegation to highlight Arizona's housing and community development needs and what is important to our industry. There were eleven people representing Arizona at the conference.

AZ NAHRO and AHADA put together a legislative priorities paper (which may be found on the AZNAHRO website). Nine Arizona delegates met with the staff (or in person with) our senators and representatives to showcase our priorities. The Arizona delegates that met with staff on "the Hill" on behalf of NAHRO and AHADA were: Liz Morales (Arizona Behavioral Health Corp and Chapter President), Liz Chavez (City of Tempe and Past President), Deborah Beals (City of Flagstaff and VP of Finance), Angela Duncan (City of Phoenix and Sr. Vice President), Bruce Kennedy (Flagstaff Commissioner), Peggy Morales (City of Tucson and National Housing Committee member), Carolyn Olson (City of Mesa and PSWRC Legislative Representative), Dan Trozzi (consultant and past board member), Lori Boies (PSWRC Executive Director) and Erica Mazza (City of Flagstaff).

We met with the staff of: Senator John McCain (R- AZ), Senator Jon Kyl (R- AZ), Representative Ann Kirkpatrick (D - 01), Representative Trent Franks (R - 02), Representative John B. Shadegg (R - 03), Representative Harry Mitchell (D - 05).

We had actual face to face meetings with Representative Jeff Flake (R - 06) and Representative Raul Grijalva (D - 07).

We were not able to meet with staff of Representative Ed Pastor (D - 04) and Representative Gabrielle Giffords (D - 08), but were able to drop off the Arizona Legislative Priorities paper at their offices.



Shaun Donovan, Secretary of the U.S. Department of Housing and Urban Development speaks at the 2009 NAHRO Legislative Conference.



Arizona NAHRO Members meet with Representative Raul M. Grijalva (D - AZ) from Tucson.

From left: Angela Duncan, Deborah Beals, Bruce Kennedy, Rep. Raul Grijalva, Peggy Morales, Elizabeth Morales, Erika Mazza, and Carolyn Olson



## Fair Housing / disABILITY Awareness Conference

This interactive two-day conference is designed to bring you and your staff up to date on fair housing trends, regulations, and best practices. It will also cover disability awareness—attitudinal barriers and etiquette—as well as ADA issues that are affecting housing authorities and businesses at an increasing speed.

Some of the topics covered at this conference will be:

- ◆ *What is Fair Housing and Reasonable Accommodation?*
- ◆ *What Does "Discrimination" Mean as a Housing Provider*
- ◆ *Understanding Your Local Laws/Working with Advocates*
- ◆ *Disability/Diversity Awareness -Attitudinal Barriers and Etiquette*
- ◆ *How Differences in Physical and Cognitive Abilities Affect Us in the Workplace and Everyday Life.*
- ◆ *Affirmative Fair Housing Strategies/Best Practices.*
- ◆ *Who is Protected by Fair Housing Laws?*

The cost of the two-day conference is \$60 for AZNAHRO members.

**Date & Time:** Tuesday & Wednesday, May 12-13, 2009 8:30 AM to 4:00 PM

**Location:** Mesa Marriott, 200 N. Centennial Way, Mesa

More information concerning this conference may be found at the AZ/NAHRO website.

## Refresher Training by Nan McKay & Associates

Arizona NAHRO has partnered with Nan McKay & Associates to develop refresher courses for the Housing Choice Voucher and Public Housing Programs. Both trainings are two-day sessions that will offer updates on crucial program topics. The price is right at \$175 per attendee for the two-day session for AZNAHRO members.

**Public Housing Occupancy Refresher** – Monday & Tuesday, May 18-19, 2009

**HCV Occupancy & Rent Calc Refresher** – Wednesday & Thursday, May 20-21, 2009

**Location:** 4220 North 20<sup>th</sup> Avenue, Phoenix AZ 85015

More information concerning these trainings may be found at the AZ/NAHRO website

**Arizona NAHRO News**  
is published by the

**Arizona Chapter  
National Association of  
Housing & Redevelopment  
Officials**

Beth Rice, Editor  
2024 N. 7<sup>th</sup> St., Suite 101  
Phoenix, AZ 85006

602-744-4530  
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**Does your insurance company CARE about you?**

**If not, then perhaps it's time to turn to a company that does.**

With more than 20 years of experience insuring public housing, HAI Group understands the issues facing PHAs. HAI Group works hard to see that each of its Customers **Always Receive Excellent Service.**

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## HAMC - Innovative Approach to NSP

Doug Lingner, Executive Director of HAMC

The Housing Authority of Maricopa County (HAMC) has contracted with the Community Development Department of Maricopa County (no they are not associated with each other) to handle the Neighborhood Stabilization Program money the county will be receiving. HAMC will purchase foreclosed single family dwellings in Goodyear, El Mirage and Buckeye. They will refurbish them to specifications that will make the units energy efficient, sustainable and visitable by disabled persons. Proceeds from the sales of the initial selection of houses will go into purchasing and rehabbing new foreclosed homes. Persons currently in the HAMC FSS programs will be first to apply for these homes.

You can find more information on the plan at the HAMC website: [www.maricopahousing.org](http://www.maricopahousing.org).

## Professional Development

Brian Petersen, VP



Thanks, to everyone that attended the Social Service Networking Roundtable. Please take the time to visit [http://www.aznahro.org/training/SS\\_Roundtable\\_Eval.htm](http://www.aznahro.org/training/SS_Roundtable_Eval.htm) to complete the survey and provide feedback on the event. This will help us to plan for future professional development events. We are looking forward to the summer conference. Our committee has planned a track, with excellent presenters, that we feel will provide beneficial information to conference attendees. We look forward to seeing you there.

## SILENT AUCTION DONATIONS REQUESTED!

It has become a rewarding tradition at the AZ/NAHRO Summer Conference to have one of the biggest and best silent auctions in the state. ALL proceeds go to the Scholarship Fund administered by the FSS Committee. This year there will be THREE recipients of this award. These scholarships go to candidates who are working to better their situations through higher education.



As always, we ask that you look around your office and your homes to come up with the fantastic gifts that will be bid on at our Silent Auction this year. Anything you can donate for the auction is greatly appreciated. If you have any contacts in your neighborhood, town or city that could benefit us with a donation of goods or services, please forward that information on to us.

Contact Julie Bosshart, FSS, Phoenix Housing Dept, 602-534-7679 or [julie.bosshart@phoenix.gov](mailto:julie.bosshart@phoenix.gov).



## SEND ME YOUR PICTURES!

The editor of this newsletter (Beth Rice) is requesting all PHA's to submit pictures (.jpeg, .gif, .bmp) to her so that she can put together an entertaining slide show to be played during the Business Luncheon. These pictures can be of your staff, your clients, your projects completed or in process. They can be of holiday parties or business meetings. Just be sure to have everyone whose face will be shown has signed a Photo Model Release form. This form can be found on our web site under the "Conference" link. Send your photos to me at [b.rice@maricopahousing.org](mailto:b.rice@maricopahousing.org).



## Arizona NAHRO Summer Conference

August 11-12, 2009

**MAKING  
HOPE  
A REALITY**

### Renaissance Glendale Hotel & Spa

9495 W. Coyotes Blvd Glendale, AZ 85305

320 beautifully appointed guest rooms equipped with the modern conveniences you expect including Marriott's new Jack Pack. The Jack Pack is a state-of-the-art connectivity panel that allows guests to work, watch and listen simultaneously in the comfort of a room on a high-definition TV. It's all easy to use, and the cables for a laptop and audio players are ready to connect. There are even spots to recharge a cell phone, PDA and laptop.

Conveniently located next to the guest elevators in the hotel lobby, the full-service Spa Botanica, swimming pool, fitness center with indoor lap pool. Fully-equipped 24-hour business center. Soleil restaurant serving breakfast, lunch and dinner. Ray's lounge with outdoor seating surrounded by water and fire features. Caffaina's Marketplace Café, proudly brewing Starbucks® coffee. Convenient to Phoenix Sky Harbor International Airport.

Shopping and entertainment venues within walking distance. Next door to Jobbing.com arena and adjacent to Westgate City Center, Glendale's newest planned community.

Room rates are \$89 per night for single/double. Book on-line or by phone using the Group Reservation Code of **AZNAZNA**.

More information and a link can be found at [www.aznahro.org](http://www.aznahro.org).

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## Call for Nominations!

This is an ELECTION year for Arizona NAHRO. The call to you for nominations is put forth. We will be electing a Chapter President, Senior Vice-President, Secretary and Treasurer at the Annual Business Luncheon.

If you are interested in running, or know of someone who would be an asset to our Chapter in a position of influence, then submit the name, housing agency, phone number and email address of the nominee to one of the Nominating Committee.

Remember! The nominee must be willing to run and to serve for a two-year term.

The Nominating Committee members are:

Deborah Beals, Flagstaff Housing Authority, 928-526-0002, [deborah@flagha.org](mailto:deborah@flagha.org)

Deborah Cooke, HAMC, 602-744-4524, [d.cooke@maricopahousing.org](mailto:d.cooke@maricopahousing.org)

Peggy Morales, (520) 791-4739, [Peggy.Morales@tucsonaz.gov](mailto:Peggy.Morales@tucsonaz.gov)

Dan Trozzi, Consultant, 602-230-8556, [dtrozzi@cox.net](mailto:dtrozzi@cox.net)

Paul Ludwig, Work Groups by Design LLC, 480-838-5863, [pfludwick@aol.com](mailto:pfludwick@aol.com)



## Tentative Line-up for AZ/NAHRO Summer Conference

August 11-12, 2009 at Renaissance Glendale Hotel

Featured speakers will include Saul Ramirez, Director of NAHRO; Kurt Creager, Director of the Stardust Center for Affordable Homes and the Family; Rebecca Flanagan, HUD Phoenix Field Office Director.

A local news anchor from Channel 12 News will be our guest Emcee at the Awards and Scholarship Presentation on Wednesday evening.

**HUD Forum** conducted by Saul Ramirez for Executive Directors and Managers. This will be held prior to the Opening Ceremonies on Tuesday, August 11th.

**HUD Update:** Big Picture Updates and Summary of Proposed Legislation, Regulatory Changes.

**Housing Sessions:** *LEP—101, When are translations required?* David T. Quezada, Director, U.S. Dept. of HUD, Fair Housing and Equal Opportunity Center. This session will cover Limited English Proficiency's underlying fundamentals, including "why" LEP came into existence, "how" to establish an LEP "safe harbor," and "what" can be done to ensure complying with Title VI of the Civil Rights Act of 1964, in terms of LEP. *Asset Management for Public Housing Property Management Staff.* *EIV Training and Update* - Nicole Faison, Director, Office of Public Housing Programs, HQ, will facilitate a discussion of issues and problems with EIV *after* she gives an update of current EIV web. *Section 8 Roundtable* - Focused on Best Practices and New Initiatives / Procedures. *Public Housing Roundtable* - Best practices and dealing with Asset Management challenges.

**CR&D Track:** *Creating Sustainable Communities* - Kurt Creager, ASU Starlight; *Utilizing and Operating NSP* - three areas single family, multi-family and demolition; *Human Capital Side of CR&D* - Homeless, Veterans, and special needs.

**FSS Sessions:** *He Said She Said* - Most people learn their conversation styles by observation of the adults and older siblings in their household. As a result, when men and women talk to each other, they don't always speak the same language. *Magellan 101* - The presentation will provide an overview of the organization, information related to accessing services, covered services, role of Magellan, community involvement and relevant contact information. *What Today's Home Owner Looks Like* - What do you need to become a homeowner today? *FSS Roundtable* - What is going on with your agency? What issues are you facing and how are you handling them? The logic model - how do you do it?

**What s Your True Color?** Karen Stafford, Vice President, Arizona Employers' Council, Inc. True Colors is a simple method for gaining insights into ourselves and others. This interactive, fun-filled session helps you bring relationships to a whole new level as you express your own uniqueness and increase your understanding of yourself and others.

## REGISTER FOR CONFERENCE ON-LINE!

This year you will be able (and are encouraged) to register for the Summer Conference on-line. You will even be able to designate what sessions you are specifically interested in. So, go to this link and sign up today!



**ARIZONA CHAPTER OF NAHRO  
2009 MEMBERSHIP APPLICATION**



Complete this form and mail it with your payment to: **Arizona Chapter of NAHRO  
Attn: Connie Treloar  
Maricopa County Housing Authority  
2024 N. 7<sup>th</sup> Street, Suite 101  
Phoenix, AZ 85006-2155**

Make checks payable to: **Arizona Chapter of NAHRO**

Annual Membership Dues: **\$30.00**       **Renewal - Membership # \_\_\_\_\_**  
 **New Membership**

Please clearly print/type the following information:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Business Phone: \_\_\_\_\_ Business FAX: \_\_\_\_\_

E-Mail: \_\_\_\_\_

- ◆ Membership is based on the calendar year, January 1<sup>st</sup> through December 31<sup>st</sup>.
- ◆ All Memberships will expire on December 31<sup>st</sup> of each year.
- ◆ Individual Membership is the only class of membership available.
- ◆ State Chapter dues are separate from National and Regional NAHRO dues.

If you have any questions concerning your membership, contact Connie Treloar, Vice President of Member Services at (602) 744-4508 or by email at [c.treloar@maricopahousing.org](mailto:c.treloar@maricopahousing.org).

To apply or renew your membership electronically  
you may go to [http://aznahro.org/join\\_nahro.htm](http://aznahro.org/join_nahro.htm)

**NAHRO USE ONLY**

Membership # \_ Check # \_\_\_\_ Date Received: \_\_\_\_ Amount Received: \$ \_\_\_\_\_



WORD FIND Puzzle in honor of Fair Housing Month

G	A	N	R	T	O	T	U	E	N	O	T	C	A	O
A	F	S	R	E	N	T	A	L	S	T	H	G	I	R
O	L	Y	I	I	L	S	S	A	O	I	N	N	T	G
L	C	T	G	Y	T	I	L	I	B	A	S	I	D	I
F	A	I	R	A	X	N	G	L	T	I	U	D	I	D
R	R	N	T	T	C	N	E	I	C	T	I	N	N	O
O	I	U	Y	D	I	Q	O	M	O	I	T	E	T	A
U	S	T	I	S	U	N	L	A	T	N	N	L	X	U
M	W	R	U	A	A	N	R	F	N	R	A	O	T	S
O	D	O	L	L	T	A	E	O	E	L	A	D	W	G
L	H	P	F	I	E	I	R	C	L	E	L	P	S	T
N	R	P	O	O	I	I	E	L	A	O	L	L	E	E
F	N	O	I	T	A	N	I	M	I	R	C	S	I	D
P	I	I	C	P	T	I	T	S	I	D	A	I	A	R
I	A	N	O	A	R	Y	T	I	A	U	E	U	O	O

- |                |             |            |
|----------------|-------------|------------|
| COLOR          | DEPARTMENT  | DISABILITY |
| DISCRIMINATION | EQUAL       | FAIR       |
| FAMILIAL       | HOUSING     | LENDING    |
| NATIONAL       | OPPORTUNITY | ORIGIN     |
| RACE           | RELIGION    | RENTALS    |
| RIGHTS         | SIXTY TWO   | STATUS     |

If you need help solving this puzzle, email me at [b.rice@maricopahousing.org](mailto:b.rice@maricopahousing.org) and I will send you the answer sheet.

ARIZONA CHAPTER  
NATIONAL ASSOCIATION OF HOUSING AND  
REDEVELOPMENT OFFICIALS  
Beth Rice, Editor  
2024 North 7th Street, Suite 101  
Phoenix, AZ 85006



## *Calendar*

- May 12-13, 2009 Fair Housing / disABILITY Awareness Conference—Mesa, AZ  
For further information go to [www.aznahro.org](http://www.aznahro.org)
- May 18-19, 2009 Nan McKay Public Housing Occupancy Refresher Training—Phoenix, AZ  
For further information go to [www.aznahro.org](http://www.aznahro.org)
- May 20-21, 2009 Nan McKay H C V Occupancy Refresher Training—Phoenix, AZ  
For further information go to [www.aznahro.org](http://www.aznahro.org)
- July 16-18, 2009 National NAHRO Summer Conference—Portland, OR  
For further information go to [www.nahro.org](http://www.nahro.org)
- August 11-12, 2009 Arizona NAHRO Annual Conference—Glendale, AZ  
For further information go to [www.aznahro.org](http://www.aznahro.org)

*Visit our website at [www.aznahro.org](http://www.aznahro.org) for information and updates.*